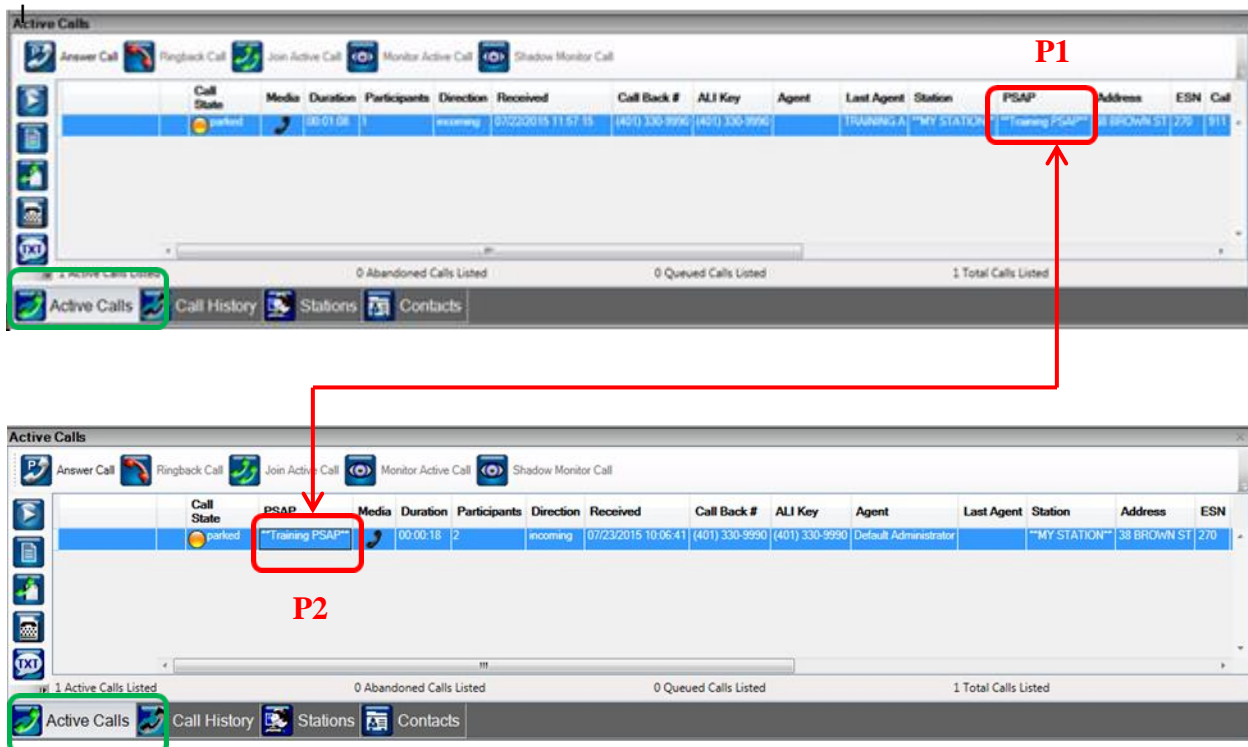In the "Active Calls" panel, you can adjust the column order based on your preference. To modify the placement of the "PSAP" tab, click, then hold and drag the tab from its current position, (positon 1) and place it within the lineup of desired location.(position 2)

When you log out of xT911, and then log back in, either in the same work station or a different work station, your moved columns will remain in the same order that you had previously put them in.